## EXHIBIT D

888-978-4336

chaitdigital.com

Page 1

UNITED STATES DISTRICT COURT FOR THE EASTERN DISTRICT OF NEW YORK

\_\_\_\_

DAVID ANNUNZIATO,

on behalf of himself and all others similarly situated,

Plaintiff, NO. 2 CV-3609

- against-

COLLECTO, INC.,

Defendant.

December 11, 2014 1:00 p.m.

DEPOSITION of JOHN BURNS, held at the Law Offices of Zeldes, Needle & Cooper, 1000

Lafayette Blvd, Bridgeport, Connecticut, before

Anita T. Shemin, a Licensed Shorthand Reporter

within and for the State of Connecticut.

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

```
Page 2
 2
 3
     JOSEPH MAURO, ESQ.
 4
     Attorney for The Plaintiff
 5
     306 McCall Avenue
 6
     West Islip, New York 11795
 7
 8
     BROMBERG LAW OFFICE, P.C.
 9
     Attorney for The Plaintiff
10
     26 Broadway
11
     New York, New York
                           10004
12
     BY:
           BRIAN L. BROMBERG, ESQ.
13
14
     ZELDES, NEEDLE & COOPER, P.C.
15
     Attorneys for The Defendant.
16
     1000 Lafayette Blvd.
17
     Bridgeport, Connecticut
18
     BY:
         JONATHAN ELLIOT, ESQ.
19
    Also Present:
20
    Peter Garland, Esq.
21
22
23
24
25
```

CHAIT DIGITAL

888-978-4336

## Case 2:12-cv-03609-ADS-AKT Document 87-5 Filed 11/16/15 Page 4 of 40 PageID #: 797

CHAIT DIGITAL 888-978-4336 chaitdigital.com

|    |                         |                |              | Page 3 |
|----|-------------------------|----------------|--------------|--------|
| 2  |                         | I N            | D E X        |        |
| 3  | Examination By          | Pag            | je           |        |
| 4  | Mr. Mauro               |                | 4            |        |
| 5  |                         |                |              |        |
| 6  |                         |                |              |        |
| 7  |                         | **** E X H I B | B I T S **** |        |
| 8  | Plaintiff's Exhibit No. | . Description  | Page         |        |
| 9  | Exhibit No. 1           | Notice         | 4            |        |
| 10 | Exhibit No. 2           | Letter         | 11           |        |
| 11 | Exhibit No. 3           | Acct           | 19           |        |
| 12 | Exhibit No. 4           | Document       | 31           |        |
| 13 | Exhibit No. 5           | Agreement      | 49           |        |
| 14 | Exhibit No. 7           | Document       | 56           |        |
| 15 | Exhibit No. 8           | Catalog        | 59           |        |
| 16 | Exhibit No. 9           | Summary        | 61           |        |
| 17 | Exhibit No. 10          | Summary        | 63           |        |
| 18 | Exhibit No. 11, 12      | Reports        | 96           |        |
| 19 | Exhibit No. 13          | Interrogator   | ies 111      |        |
| 20 | Exhibit No. 14          | Responses      | 129.         |        |
| 21 | ****Exhibits Retained   | by Counsel     |              |        |
| 22 |                         |                |              |        |
| 23 |                         |                |              |        |
| 24 |                         |                |              |        |
| 25 |                         |                |              |        |
|    |                         |                |              |        |

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

```
Page 4
 1
                           John Burns
 2
                        (Exhibit one pre marked for
     identification, as of this date one)
 3
 4
     J O H N
               BURNS
 5
                          , a witness having been sworn to
          tell the truth was examined and testified as
 6
 7
          follows:)
     EXAMINATION BY
 8
 9
     BY MR. MAURO:
10
               Good morning, Mr. Burns, thank you for
          Q
11
     being here today.
12
                    My name is Joseph Mauro and I
     represent the plaintiffs in a lawsuit entitled David
13
     Annunziato versus Collecto and I am going to ask you
14
15
     some questions at a deposition today.
16
               Have you had your deposition taken before?
17
          Α
               Yes.
18
               You understand the general ground rules of
          0
19
     a deposition, if you don't understand my question
20
     please say so.
21
                    If you ever need a break, let me
22
           When I am asking questions, I would ask that
     you wait until I finish the question so that we
23
24
     don't speak over each other and talk over one
25
     another and I will do the same thing.
```

d0bb0e35-b5d7-4c78-b7e3-b31f85a2bbb0

888-978-4336

chaitdigital.com

Page 9

- 1 John Burns
- 2 relative to the account, advising us as to the fact
- 3 that they have documentation or have a document or
- 4 have some basis for adding collection costs to his
- 5 account and that we contractually had that
- 6 information provided by them and we relied upon the
- 7 information that they provided to us as a basis for
- 8 including it in the collection effort.
- 9 O So your client told you that this fee
- 10 could be collected from Mr. Annunizato, correct?
- 11 A The client advised us with not only Mr.
- 12 Annunizato, but with others, that collection costs
- 13 were what they were seeking in addition to the
- 14 repayment of the amount owed based on the account of
- 15 the individual.
- 16 Q And Collecto relied upon that
- 17 representation of its client in seeking these debt
- 18 costs, correct?
- 19 A Yes.
- 20 Q The client that we are referring to is the
- 21 New York Institute of Technology, correct?
- 22 A That is correct.
- 23 Q I am going to refer to them as New York
- 24 Tech if that is okay.
- Other than the representation by New

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 10

- 1 John Burns
- 2 York Tech that these additional collection costs
- 3 could be imposed, did Collecto rely upon anything
- 4 else in their decision to impose these costs on the
- 5 Plaintiff?
- 6 MR. ELLIOT: Object to the form. He
- 7 didn't testify it was their decision.
- 8 O You want me to restate the information?
- 9 A There is information that I have seen
- 10 which is documentation from New York Tech that it
- 11 was disclosed to the students and people enrolling
- 12 in the school that in the event their account was
- 13 not paid, there would be collection costs added to
- 14 their account. It was not a document that the
- 15 school had which was shown to me as being a record
- 16 or evidence of the fact that a disclosure was made
- 17 to the consumer about collection costs being added
- 18 to the account if it was unpaid.
- 19 O And did Collecto have that document that
- 20 you are referring to before they sought to collect
- 21 this collection cost?
- 22 A I don't know when we received the
- 23 document. I know it is not uncommon for the
- 24 marketing person in assigning new clients to ask for
- 25 new information such as that. We have a lot of

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 11 1 John Burns 2 education clients, I am not certain about each individual account. 3 4 And this document that you are referring 0 5 to, what was it, do you remember the name of this document? 6 7 Α I think it was part of the student handbook. 8 9 0 Okay. 10 And that student handbook, did it refer to any specific percentage that can be 11 collected as a collection cost? 12 No, it didn't. 13 Α Do you know of any documents that indicate 14 Q 15 that any of the consumers who Collecto was attempting to collect for on behalf of New York 16 Tech, agreed to pay over 40 percent of their 17 18 principal balance as a collection cost? 19 Α I don't think there was any discussion of the rate with the student, with the creditor. 20 21 Is that a no to that? 22 Α Once you --23 MR. ELLIOT: Object to the form. 24 Are you aware of any document that you Q 25 have seen that indicates that any consumer who

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 12 1 John Burns attended New York Tech agreed with New York Tech 2 that the consumer would pay over 40 percent of their 3 4 principal as a collection cost if their principal 5 was not paid? Α No. 6 7 MR. MAURO: Would you mark that. (Exhibit 2 marked for 8 identification, as of this date) 9 10 Mr. Burns, I have placed in front of you Q what has been marked as Plaintiff's Exhibit two. 11 12 Have you seen that document before? Yes, I have. 13 Α What is the document? 14 Q 15 It appears to be a copy of the collection 16 letter that was sent to the consumer from my office. The consumer being David Annunziato, 17 O 18 correct? 19 Α Yes. 20 Do you see up top on the right where it 0 says, principal 3,229.50? 21 22 MR. ELLIOT: Object to the form. 23 Α Yes. 24 Do you see on the top right where there is

25

d0bb0e35-b5d7-4c78-b7e3-b31f85a2bbb0

a reference to principal.

888-978-4336

|    |  | Page | 56 |
|----|--|------|----|
| 1  | John Burns   |      |    |
| 2  | A Where it says, client authorizes                   |      |    |
| 3  | collection costs to be added to the accounts and     |      |    |
| 4  | they answered, yes. When it said, if yes, how will   |      |    |
| 5  | the costs be added, and they checked off the block,  |      |    |
| 6  | use the make whole method of assessing collection    |      |    |
| 7  | charges to debtor's account to make sure that the    |      |    |
| 8  | college receives 100 percent of the amount due       |      |    |
| 9  | returned.  |      |    |
| 10 | Above that is the statement relative                 |      |    |
| 11 | to them directing us saying that they are asking     |      |    |
| 12 | that we seek recovery of the collection charges and  |      |    |
| 13 | that further statements as part of their             |      |    |
| 14 | representation.                                      |      |    |
| 15 | Q Let me call your attention back to                 |      |    |
| 16 | Plaintiff's Exhibit No. 2 which is the collection    |      |    |
| 17 | letter, it should be in front of you there.          |      |    |
| 18 | Under the agreement that New York                    |      |    |
| 19 | Tech and Collecto had on May 16th, 2012, what is the |      |    |
| 20 | maximum amount of money that Collecto could receive  |      |    |
| 21 | for the collection of David Annunziato's debt?       |      |    |
| 22 | A The fee rate was 30 percent.                       |      |    |
| 23 | Q It would be 30 percent of what number?             |      |    |
| 24 | A Of the gross amount total due.                     |      |    |
| 25 | Q Yes?   |      |    |
|    |  |      |    |

888-978-4336

|    |   | Page 57 |
|----|---|---------|
| 1  | John Burns  |         |
| 2  | A 4,609.29.   |         |
| 3  | Q Do you know of any document where Mr.             |         |
| 4  | Annunizato agreed to that fee structure?            |         |
| 5  | A I don't know of any document.                     |         |
| 6  | Q Have you ever seen such a document?               |         |
| 7  | A The one that I have never seen, the one           |         |
| 8  | that I don't know about?                            |         |
| 9  | Q Have you ever seen such a document?               |         |
| 10 | A The one that I don't know about? No.              |         |
| 11 | Q Have you ever seen such a document where          |         |
| 12 | any student of New York Tech has agreed to that fee |         |
| 13 | structure between Collecto and New York Tech?       |         |
| 14 | A Well, I don't think any student would             |         |
| 15 | agree to it. They are not party to the contract.    |         |
| 16 | Q To your knowledge, has any student of New         |         |
| 17 | York Tech ever agreed to pay?                       |         |
| 18 | MR. ELLIOT: Objection to form. This is              |         |
| 19 | clearly outside of the scope of his knowledge.      |         |
| 20 | That is a matter between New York Tech and          |         |
| 21 | their students, he hasn't seen every document       |         |
| 22 | with every student.                                 |         |
| 23 | MR. MAURO: John, let the witness testify,           |         |
| 24 | please.   |         |
| 25 | Q Have you ever seen any document where any         |         |

888-978-4336

chaitdigital.com

Page 64

- 1 John Burns
- 2 identification, as of this date)
- 3 Q I have placed in front of you what has
- 4 been marked as Plaintiff's Exhibit eight. Do you
- 5 want to look through that for a couple of minutes?
- 6 A Okay.
- 7 Q Have you seen this document before?
- 8 A I don't believe so.
- 9 O Do you know what that document is?
- 10 A I can make a quess, but I think you are
- 11 trying to identify a class of consumers that would
- 12 be in similar circumstances as Mr. Annunizato and I
- 13 believe this is a summary that was prepared with
- individuals who were formerly students at New York
- 15 Tech that might fit that criteria.
- 16 Q For the record, that is Bates stamped
- 17 Annunziato production 00041 through Annunziato
- 18 production 00072. I will represent that this
- 19 document was produced by your counsel during the
- 20 course of this litigation.
- 21 Calling your attention to the first
- 22 page to the first two columns, is it fair to say
- 23 that those two columns indicate the name of students
- 24 at New York Tech that Collecto sought to collect
- 25 debts from?

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 65 1 John Burns I don't have any direct knowledge of that 2 so I can only -- I have seen this document in its 3 4 entirety for the first time. I know information was 5 provided, but I did not participate in the collection of it so for me to comment on what it is 6 7 is really difficult for me to do because I can't say anything with any degree of surety that it is 8 9 accurate. 10 MR. MAURO: Off the record. (Discussion Off The Record) 11 12 MR. MAURO: Can you mark this. (Exhibit 9 marked for 13 identification, as of this date) 14 15 Mr. Burns, calling your attention back to 16 Plaintiff's Exhibit eight. Is it fair to say that that contains a list of 464 former students of New 17 18 York Tech that Collecto sought to collect money from? 19 20 Α Yes. And the first two columns contain the 21 22 names of those students, correct? 23 Α Yes. And then the last column on the first 24 0 25 page, where it -- you see where it says principal?

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 66 1 John Burns 2 Α Yes. 3 And the amount contained in that column is O 4 the principal amount of the debt that New York Tech 5 attempted to collect from the 464 students, correct? Α Yes. 6 7 If I call your attention to page 17 of 0 that document, you will see that there is another 8 9 column called, original coll cost bal. Do you see 10 that column, Mr. Burns? 11 Α Yes. 12 Q Is it fair to say that that is the collection cost that Collecto sought to collect from 13 each of these consumers, former students of New York 14 Tech? 15 16 Α It would appear so. 17 Do you have any reason to believe it is 18 not? 19 Α No. 20 Is it fair to say that the first amount 0 that appears on page 17 identified as \$169.29 21 22 applies to the first student that appears on page 23 one of the Exhibit? 24 That may be asking him more MR. ELLIOT: 25 than --

d0bb0e35-b5d7-4c78-b7e3-b31f85a2bbb0

888-978-4336

chaitdigital.com

```
Page 91
 1
                           John Burns
 2
          will try to wrap it.
 3
               MR. ELLIOT: All right.
               (Brief Recess)
 4
 5
               So calling your attention back to
     Plaintiff's Exhibit No. eight, is it fair to say
 6
 7
     that the second to the last column appearing on the
     first page is a client number, do you see that.
 8
 9
          Α
               Yes.
               Is that what you were referring to a few
10
     moments ago when you said that there were different
11
12
     clients in --
               It is New York Tech, but there are
13
          Α
     different categories of debt that they are giving
14
15
     us.
               Are the different categories of debt that
16
     they were giving is that what the different client
17
18
     numbers refer to?
               The client numbers refer to the -- the NYT
19
20
     101 refers to the account, the Perkins loan, that is
     where the difference in the fee rates may be, the
21
22
     federal government establishes what the rates would
23
     be.
24
               And the NYT 100, do you know what that
          Q
25
     refers to?
```

Electronically signed by Anita Shemen (101-390-802-5107)

888-978-4336

chaitdigital.com

Page 92

- 1 John Burns
- 2 A I am not certain.
- 3 Q What other categories of debt did you
- 4 collect for New York Tech?
- 5 A There were Perkins loans, tuition
- 6 accounts, normally anything else that would be on
- 7 the student account, enrollment fees, or other fees
- 8 that were charged by the school, whether it is
- 9 bookstore, it could be something totally unrelated
- 10 to the actual tuition part of it.
- 11 O Would New York Tech refer to those by a
- 12 different client number?
- 13 A It could be client number, if there are
- 14 distinctions of what is being collected, the Perkins
- 15 loans have a rate structure different from the
- 16 tuition loans, they would put a different client
- 17 number on them so it would be applied appropriately
- 18 to the right account.
- 19 Q The contract that we looked at,
- 20 Plaintiff's Exhibit five, does that govern tuition
- 21 accounts only?
- 22 A This governs any accounts that they place
- 23 with us.
- 24 Q Is it fair to say that the collection fees
- 25 that were being charged for tuition accounts were

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 93

- 1 John Burns
- 2 based upon that collection agreement, Plaintiff's
- 3 Exhibit five?
- 4 A I believe that would be a correct
- 5 statement.
- 6 Q But other accounts, for instance, Perkins,
- 7 the collection fees would be calculated based on
- 8 something other than that contract, correct?
- 9 A Well, if it is Perkins, it is federal
- 10 parameters in the Perkins program and they would
- 11 follow whatever the Perkins program requires.
- 12 Q You would not then base the collection fee
- 13 upon Plaintiff's Exhibit five, the contract,
- 14 correct?
- 15 A I believe so, yes.
- 16 Q With the exception of Perkins loans, are
- 17 there any other situations where the collection fee
- 18 would not be based upon Plaintiff's Exhibit five,
- 19 but would be based upon some other calculations?
- 20 A I can't answer. There are Stafford loans,
- 21 other loan programs, there is a section in this
- 22 Exhibit seven that talks about all of the various
- 23 loan types.
- 24 If we -- we were engaged to provide
- 25 collection work for them and gave them a generic

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

|    |  | Page 100 |
|----|--|----------|
| 1  | John Burns   |          |
| 2  | (Exhibits 11 and 12 marked for                       |          |
| 3  | identification, as of this date)                     |          |
| 4  | Q Mr. Burns, I have placed in front of you           |          |
| 5  | what has been marked as Plaintiff's Exhibit No. 11,  |          |
| 6  | do you see that document?                            |          |
| 7  | A Yes.   |          |
| 8  | Q Could you tell me what that is?                    |          |
| 9  | A It is a copy of the audited financial              |          |
| 10 | reports done by the accounting firm of BDO.          |          |
| 11 | Q Is that BDO Siderman (sic)?                        |          |
| 12 | A It used to be, so they have shortened the          |          |
| 13 | name as many companies have.                         |          |
| 14 | Q How was this document created?                     |          |
| 15 | A The auditors come in and verify the                |          |
| 16 | information at our site of business and do a final   |          |
| 17 | report based on their findings.                      |          |
| 18 | Q Is the information originally compiled by          |          |
| 19 | Collecto and just approved by BDO?                   |          |
| 20 | A Yes. They will test everything. If there           |          |
| 21 | is any difference in any of their calculations, they |          |
| 22 | would recommend adjustments that could be made.      |          |
| 23 | Q Does Collecto work hand-in-hand with BDO           |          |
| 24 | in the creation of this documents?                   |          |

CHAIT DIGITAL

25

888-978-4336

We have to provide them with all of the

chaitdigital.com

A

888-978-4336

chaitdigital.com

Page 101

- 1 John Burns
- 2 data, yes.
- 3 Q Is there anything in this document, any
- 4 line items that you feel to be inaccurate?
- 5 A No, I think it is all pretty much says
- 6 what it is.
- 7 Q Do you have any reason to doubt any of the
- 8 information contained in Plaintiff's Exhibit 11?
- 9 A No.
- 10 Q Is this a fair and accurate depiction of
- 11 the financial condition of Collecto for the years
- 12 ended February 28, 2004 (sic) and 2013.
- MR. ELLIOT: Objection, form.
- 14 A This is the report that was produced so
- 15 the answer is, yes.
- 16 Q The information contained in there is
- 17 based upon the information compiled by Collecto for
- 18 BDO to audit?
- 19 A Correct.
- 20 Q It was done during the course of
- 21 Collecto's business?
- 22 A Yes.
- 23 Q And this document, Plaintiff's Exhibit 11
- 24 is the most recent financial statement of Collecto,
- 25 correct?

CHAIT DIGITAL

888-978-4336

888-978-4336

|    |             |   | Page 102 | 2 |
|----|-------------|---|----------|---|
| 1  |             | John Burns                                |          |   |
| 2  | A T         | he most recent audited financial          |          |   |
| 3  | statement i | s what this represents.                   |          |   |
| 4  | QI          | s there a more recent unaudited financial |          |   |
| 5  | statement?  |   |          |   |
| 6  | A Y         | es.                                       |          |   |
| 7  | Q O         | kay.                                      |          |   |
| 8  |             | How often does Collecto create            |          |   |
| 9  | financial s | tatements?                                |          |   |
| 10 | A E         | very month.                               |          |   |
| 11 | Q D         | oes it contain a balance sheet?           |          |   |
| 12 | A T         | he interim unaudited financial statements |          |   |
| 13 | do contain  | a balance sheet.                          |          |   |
| 14 | QI          | s it fair to say that Collecto            |          |   |
| 15 | continuousl | y and routinely creates a financial       |          |   |
| 16 | statement o | of the company?                           |          |   |
| 17 | A I         | hope so.                                  |          |   |
| 18 | Q A         | and that it is only once a year that      |          |   |
| 19 | Collecto ca | lls upon BDO to audit those financial     |          |   |
| 20 | statements? |   |          |   |
| 21 | A T         | hat is correct.                           |          |   |
| 22 | Q T         | his is done everything year in the        |          |   |
| 23 | regular cou | rse of business, correct?                 |          |   |
| 24 | A T         | hat is correct.                           |          |   |
| 25 | Q F         | or what reason does Collecto create the   |          |   |

888-978-4336

chaitdigital.com

Page 103 1 John Burns 2 financial statements? 3 MR. ELLIOT: Objection to form. Α For what reason? 5 0 Yes, sir? The measure of how a company is doing is 6 Α 7 in its financial reports. So the ownership wants to

8 know how is my investment going, how is it handled.

9 Presumably any owner of a business would want to

10 know what their income is, what their assets are,

11 what their liabilities are.

12 Q Does Collecto use the financial statement

13 for any other purpose than to inform its owner about

14 the value of the company?

15 A Well, there are other -- there are clients

16 that want to see the financial information on the

17 company to make sure that we are financially capable

18 of handling their business, that is part of client

19 presentations. We have banks, lenders that we may

20 interact with or leasing companies that we are going

21 to lease from, or office space, there are numerous

22 applications where people want to know what your

23 financial story is.

24 Q Insurance?

25 A We have bonding companies, we are required

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 104

- 1 John Burns
- 2 to provide audited reports every year for the
- 3 bonding companies.
- 4 Q On the first page of Plaintiff's Exhibit
- 5 11, is it fair to say that it states that this
- 6 financial statement is for a company called EOS
- 7 Holdings USA, Inc. and Subsidiary, correct?
- 8 A That is correct.
- 9 Q Who owns EOS Holdings USA, is it the
- 10 company called EOS International and then a word
- 11 after that that begins with B?
- 12 A Yes. That is a German company based in
- 13 Hamburg.
- 14 Q For the purposes of?
- 15 A We usually identify them as EOS
- 16 International.
- 17 Q For the purposes of this deposition, we
- 18 will not attempt to pronounce that word, instead I
- 19 will refer to them as EOS International, is that
- 20 okay?
- 21 A Yes.
- Q Who is the owner of EOS Holdings USA,
- 23 Inc.?
- 24 A EOS International.
- 25 Q Does EOS Holdings USA, Inc. hold Collecto,

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 105

- 1 John Burns
- 2 Inc.?
- 3 A Yes. EOS Holding is the company that owns
- 4 all of the assets of -- in the corporation, Collecto
- 5 and all of the other subsidiaries are all owned by
- 6 the same entities. Our trade name is EOCCA, Collecto
- 7 does business as EOS so EOS is the entity that it is
- 8 all rolls up to.
- 9 Q So there is a corporation called EOS
- 10 Holdings USA, Inc., correct?
- 11 A Right.
- 12 Q And that owns a corporation called
- 13 Collecto, Inc., correct?
- 14 A As well as others, yes, other companies.
- 15 Q What other companies besides Collecto,
- 16 Inc. does EOS Holdings USA, Inc. hold?
- 17 A Well, any -- True North, California
- 18 Service Bureau, Pace Financial Services, ACA
- 19 Healthcare Receivables, Afford- A- Care, Inc. There
- 20 are several entities, mostly through acquisitions
- 21 that were made by EOS Holdings. They made
- 22 acquisitions, made the acquisition of Collecto, so
- 23 to speak, but all of the other entities are all
- 24 separate corporations that are all part of the
- 25 consolidated entity.

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 106 1 John Burns Let me get this clear in my mind. 2 0 3 You have the holding company called 4 EOS Holdings, USA, Inc. that owns Collecto, Inc., 5 correct? Α Yes. 6 7 And now Collecto, Inc. owns that list of other entities that you just described, correct? 8 9 Α In some cases some of those entities might be owned by another subsidiary. When we bought 10 certain companies, they had their own subsidiaries 11 12 and it all rolls up to EOS Holdings. Do any of those other subsidiaries not 13 fall under the ownership of Collecto? 14 15 Α Not in this financial statement, no. I am talking about outside of this 16 financial statement? 17 18 Α Yes. 19 What I am talking about is, I will reask 20 the question. 21 You have identified a host of other 22 companies moments ago, do you remember that? 23 Α Yes. 24 Are all of those companies owned by 25 Collecto?

888-978-4336

chaitdigital.com

Page 107

- 1 John Burns
- 2 A Again, Collecto owns True North, True
- 3 North, owns Pace Financial, so indirectly, they all
- 4 pyramid up to EOS Holdings, but who owns what is --
- 5 you know, so when you say that, it isn't totally
- 6 accurate.
- 7 Q When they are pyramiding up to EOS
- 8 Holdings, do they pyramid through Collecto?
- 9 MR. ELLIOT: Objection to form.
- 10 A Those that appear in this financial
- 11 statement, yes.
- 12 Q Irrespective of this financial statement,
- 13 are there any of the companies that you just listed
- 14 that are not owned in some way by Collecto?
- MR. ELLIOT: Objection to form.
- 16 A There are some companies that are managed,
- 17 but are not part of the financial entity EOS
- 18 Holdings, USA.
- 19 So the company provides management
- 20 services for some of the other companies, they are
- 21 owned directly by EOS International.
- 22 Q These other companies that we are talking
- 23 about are they all corporations?
- 24 A Yes.
- 25 Q Those corporations, does Collecto, Inc.

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 108

- 1 John Burns
- 2 have an interest in each one of those other
- 3 corporations?
- 4 A No, not financial interest, no.
- 5 Q Okay.
- 6 Is there some other interest in those
- 7 companies?
- 8 A We provide management services. The
- 9 company bought an organization in Brazil and it is
- 10 managed by a director who is on the board of
- 11 directors of Collecto. None of the financial
- 12 information, none of the results come through this
- 13 entity, they are all direct to Germany.
- 14 The company bought a few years ago a
- 15 company in Canada that is EOS Canada, and that is
- 16 owned directly by the parent company and managed by
- 17 us being EOS, you know, CCA, they manage the
- 18 Canadian company we don't own it, it is owned by the
- 19 parent company inc Germany.
- 20 Q Does EOS Holding USA, Inc. collect debts?
- 21 A No, not that company directly. All of the
- 22 debt collection is done by Collecto, EOS, whatever
- 23 the licensed name is in whatever jurisdiction.
- Q Does EOS Holdings USA do any business
- 25 whatsoever?

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

|    |   | Page 109 |
|----|---|----------|
| 1  | John Burns  |          |
| 2  | A Direct business?                                  |          |
| 3  | Q Yes, sir.   |          |
| 4  | A Other than buying Collecto and overseeing         |          |
| 5  | Collecto and its subsidiaries, they don't do direct |          |
| 6  | business.   |          |
| 7  | Q So they are a holding company?                    |          |
| 8  | A Yes. That is the entity that files the            |          |
| 9  | tax returns, this is the entity that where          |          |
| 10 | everything is consolidated.                         |          |
| 11 | Q Does EOS Holdings USA have any employees?         |          |
| 12 | A Not separately. I mean, there is a board          |          |
| 13 | of directors which is has four or five German       |          |
| 14 | representatives and a representative from the U.S., |          |
| 15 | but I don't classify them as employees. I don't     |          |
| 16 | know, but I think their compensation comes from the |          |
| 17 | parent company in Germany.                          |          |
| 18 | Q The board of directors of ESO USA is that         |          |
| 19 | a different board than Collecto?                    |          |
| 20 | A There are some differences.                       |          |
| 21 | Q They are separate corporations, correct?          |          |
| 22 | A Yes.  |          |
| 23 | Q And are there minutes taken at corporate          |          |
| 24 | meetings for Collecto, Inc.?                        |          |
| 25 | A Yes, I assume so.                                 |          |

d0bb0e35-b5d7-4c78-b7e3-b31f85a2bbb0

888-978-4336

chaitdigital.com

Page 110

- 1 John Burns
- Q Are there minutes kept at corporate
- 3 meetings of EOS USA?
- 4 A I don't know if they have separate
- 5 minutes, I have not seen them.
- 6 Q It is a different board of directors
- 7 between EOS Holdings USA and Collecto, correct?
- 8 A Well, I think there is one difference
- 9 between. There may be some people in the EOS board
- 10 that are not on Collecto and there may be somebody
- 11 who is on Collecto that is not on the other board,
- 12 there may be one or two differences.
- 13 O I think you said that there were four
- 14 German members of the EOS Holdings USA?
- 15 A The CEO, there are two U.S. people who are
- 16 on the Collecto board. There are board of directors
- 17 for the other entities also and that can vary and
- 18 the directors of EOS Holdings is a certain board,
- 19 and then the parent company has a different board of
- 20 directors, some of which may be the same people, but
- 21 they are all individual entities.
- 22 Q They are individual entities with
- 23 different boards, correct?
- 24 A Yes.
- 25 Q Some people may overlap, correct?

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

|    |           |   | Page 111 |
|----|-----------|---|----------|
| 1  |           | John Burns                                  |          |
| 2  | А         | Yes.  |          |
| 3  | Q         | Some are on other boards, correct?          |          |
| 4  | А         | Yes.  |          |
| 5  | Q         | Generally speaking, they are comprised of   |          |
| 6  | different | people?                                     |          |
| 7  | А         | There are no two entities that have the     |          |
| 8  | same boar | d entirely, I believe.                      |          |
| 9  | Q         | Does Collecto, Inc. hold regular board      |          |
| 10 | meetings? |   |          |
| 11 | А         | Yes.  |          |
| 12 | Q         | And does EOS Holdings USA hold regular      |          |
| 13 | board mee | tings?                                      |          |
| 14 | А         | Yes.  |          |
| 15 | Q         | Do you know what the phrase net worth       |          |
| 16 | means in  | terms of financial statements?              |          |
| 17 | А         | Yes, I have an understanding of that.       |          |
| 18 | Q         | What is your understanding as to what the   |          |
| 19 | phrase ne | t worth means in the context of a company?  |          |
| 20 |           | MR. ELLIOT: Object to the form.             |          |
| 21 | А         | The net worth is normally the assets minus  |          |
| 22 | the liabi | lities of the corporation, and you have got |          |
| 23 | various t | ypes of net worth, so it can be a book net  |          |
| 24 | worth, it | can be a regulatory net worth where         |          |
| 25 | calculati | ons are done which excludes certain assets. |          |
|    |           |   |          |

d0bb0e35-b5d7-4c78-b7e3-b31f85a2bbb0

888-978-4336

chaitdigital.com

Page 112

- 1 John Burns
- 2 It could be liquidation net worth. There are
- 3 different categories of net worth when one is doing
- 4 a financial report.
- 5 Q What category of net worth would be
- 6 reflected in Plaintiff's Exhibit No. 11?
- 7 A U.S. GAAP net worth.
- 8 0 Is that book value net worth?
- 9 A Book value is just another term. Book
- 10 value usually relates to certain assets.
- 11 O Correct me if I am wrong, I think you said
- 12 that Plaintiff's Exhibit 11 was created using the
- 13 U.S. GAAP standard, right?
- 14 A Yes.
- 15 O Does GAAP stand for?
- 16 A Generally accepted --
- 17 Q Generally accepted accounting principals?
- 18 A Yes.
- 19 Q Calling your attention to page 25 of
- 20 Plaintiff's Exhibit 11?
- 21 A Yes.
- 22 O What is that document?
- 23 A It is a summary document showing the
- 24 intercompany adjustments to get to the consolidated
- 25 financial numbers.

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

|    |             |  | Page | 113 |
|----|-------------|--|------|-----|
| 1  |             | John Burns                                 |      |     |
| 2  | Q           | Is it fair to say that that is a           |      |     |
| 3  | consolida   | ted balance sheet?                         |      |     |
| 4  | А           | I think that is what it is called, yes.    |      |     |
| 5  | Q           | Is it fair to say that on that page you    |      |     |
| 6  | have four   | different columns of information?          |      |     |
| 7  | A           | Yes, yes.                                  |      |     |
| 8  | Q           | And the second column relates to the       |      |     |
| 9  | information | on as it pertains to the corporate entity  |      |     |
| 10 | Collecto,   | <pre>Inc., correct?</pre>                  |      |     |
| 11 | A           | Yes.                                       |      |     |
| 12 | Q           | Looking just at that column of             |      |     |
| 13 | information | on, Collecto, Inc., can you tell me what   |      |     |
| 14 | the total   | assets are for Collecto, Inc. reflected on |      |     |
| 15 | this bala   | nce sheet is?                              |      |     |
| 16 | A           | 84,959,306.                                |      |     |
| 17 | Q           | Can you tell me what the liabilities of    |      |     |
| 18 | Collecto,   | Inc. are?                                  |      |     |
| 19 | A           | 19,278,862.                                |      |     |
| 20 | Q           | All right.                                 |      |     |
| 21 |             | And what is the total equity of            |      |     |
| 22 | Collecto,   | Inc as reflected on this balance sheet?    |      |     |
| 23 | A           | 65,680,444.                                |      |     |
| 24 | Q           | Are you familiar with the phrase goodwill? |      |     |
| 25 | А           | Yes, I am.                                 |      |     |

d0bb0e35-b5d7-4c78-b7e3-b31f85a2bbb0

888-978-4336

chaitdigital.com

Page 114

- John Burns
- Q What does goodwill mean?
- 3 A Goodwill means that it is an asset that is
- 4 based on some assumed value for an asset that was
- 5 acquired, it is not tangible, there is no -- it is
- 6 just the value placed on an asset that was achieved
- 7 by the corporation.
- 8 Q There is a goodwill number appearing in
- 9 Plaintiff's Exhibit 11, correct?
- 10 A Yes.
- 11 0 What is that number?
- 12 A The goodwill is 32,706,493.
- 13 Q Do you know how that number was comprised?
- 14 A I believe it is in the further detail of
- 15 the financial report, but basically when a
- 16 corporation was acquired by EOS Holding, there were
- 17 values set on specific assets of the corporation,
- 18 and any amount of money that was paid above what the
- 19 hard value of those assets would be deemed to be
- 20 goodwill.
- 21 So if we bought receivables, bought
- 22 office equipment, bought any tangible item and after
- 23 you deducted that part from the total purchase
- 24 price, you arrive at a number that was assigned or
- 25 identified as goodwill.

CHAIT DIGITAL

888-978-4336

```
888-978-4336
```

chaitdigital.com

Page 115 1 John Burns 2 Is that number compiled as a result of 0 some business combinations? 3 4 Α Yes, yes. When an acquisition is made, 5 anything that cannot be identified as a hard asset is assumed to be goodwill. You are paying for 6 7 something beyond the book value. And the generally accepted accounting 8 0 principals would require that that goodwill figure 9 that is the result of a business combination be 10 reflected on a balance sheet, right? 11 12 MR. ELLIOT: Objection to form. MR. MAURO: I will rephrase the question. 13 What is your understanding about when the 14 Q 15 generally accepted accounting principals require the reporting of goodwill on a balance sheet? 16 17 MR. ELLIOT: Objection. 18 Α If there is an acquisition of assets, it is a calculation that is done once the breakdown of 19 the purchase is booked in the book value of the 20 corporation. 21 22 MR. MAURO: Can you mark that as the next Exhibit. 23 (Exhibit 13 marked for 24

CHAIT DIGITAL

25

888-978-4336

identification, as of this date)

888-978-4336

|    |  | Page 116 |  |
|----|--|----------|--|
| 1  | John Burns   |          |  |
| 2  | Q I have placed in front of you what has             |          |  |
| 3  | been marked as Plaintiff's Exhibit 13.               |          |  |
| 4  | A Yes.   |          |  |
| 5  | Q Have you seen this document before?                |          |  |
| 6  | A Yes, I have.                                       |          |  |
| 7  | Q On page two, do you see a signature line?          |          |  |
| 8  | A Yes.   |          |  |
| 9  | Q Is it your signature on there?                     |          |  |
| 10 | A No.  |          |  |
| 11 | Q I am sorry, page three?                            |          |  |
| 12 | A Yes.   |          |  |
| 13 | Q Did you sign that document, sir?                   |          |  |
| 14 | A Yes.   |          |  |
| 15 | Q Did you read it before you signed it?              |          |  |
| 16 | A I did, yes.  |          |  |
| 17 | Q Okay.  |          |  |
| 18 | I call your attention to the answer                  |          |  |
| 19 | that is given to interrogatory No. 1. Is that an     |          |  |
| 20 | accurate representation of how goodwill was compiled |          |  |
| 21 | for the sake of this balance sheet, Plaintiff's      |          |  |
| 22 | Exhibit 11?  |          |  |
| 23 | A The figure that is in the interrogatory is         |          |  |
| 24 | the same figure that is on the balance sheet.        |          |  |
| 25 | Q And is the explanation as to how that              |          |  |

888-978-4336

chaitdigital.com

Page 117

- 1 John Burns
- 2 figure was compiled in line with your understanding
- 3 of goodwill here in this balance sheet?
- A I believe it is, yes.
- 5 Q That interrogatory applied if you can see
- 6 to Plaintiff's Exhibit No. 12 which is a previous
- 7 years balance sheet, financial statement, do you see
- 8 that, sir?
- 9 A What is your question?
- 10 MR. MAURO: I will reask the question.
- 11 Q Let me call your attention to Plaintiff's
- 12 Exhibit No. 12 page 29.
- Before we do that, what is
- 14 Plaintiff's Exhibit No. 12?
- 15 A It is a copy of the audited financial
- 16 statements of EOS for the years 2012, 2011.
- 17 O This financial statement was created the
- 18 same way that the Plaintiff's Exhibit 11 was
- 19 created, correct?
- 20 A That is correct.
- 21 Q And for the same purposes, correct?
- 22 A Yes.
- 23 Q Calling your attention to Page 29 of
- 24 Plaintiff's Exhibit 12, you will see that the column
- 25 -- the figure for goodwill as contained in the

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 118

- 1 John Burns
- 2 Collecto column is 32,706,493, correct?
- 3 A Correct.
- 4 Q That is the same goodwill figure that
- 5 appears on the about the sheet contained within
- 6 Plaintiff's Exhibit 11, correct?
- 7 A Correct.
- 8 Q And the interrogatory request that is
- 9 contained within Plaintiff's Exhibit 13 is actually
- 10 referring to the goodwill figure that applies to
- 11 Plaintiff's Exhibit No. 12, do you see that, sir?
- 12 A Yes.
- 13 O Okay.
- 14 Is it your understanding that that
- 15 goodwill figure of 32,706,493 has been consistent
- 16 over the last five years?
- 17 A I don't know how long the last entry that
- 18 would have effected that was the purchase of the
- 19 company known as True North, and I think that was
- 20 less than five years ago.
- 21 O Okay.
- Is it fair to say that that goodwill
- 23 figure has not changed since the creation of
- 24 Plaintiff's Exhibit No. 12?
- 25 A Not yet.

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 136

- 1 John Burns
- We have a group that does medical
- 3 billing, we have a group that does as I say client
- 4 service work, so when you refer to Collecto, you are
- 5 referring to a lot of different businesses that all
- 6 do work related to accounts receivable and not
- 7 purely collection work on specifically delinquent
- 8 accounts.
- 10 within Plaintiff's Exhibit No. 8, they were all
- 11 former students of New York Tech, correct?
- 12 A I would assume so.
- 13 Q With respect to those students, is it fair
- 14 to say that the collection methods used were the
- 15 standard methods of Collecto that you identified
- 16 moments ago?
- 17 MR. ELLIOT: Objection to form.
- 18 A Yes.
- 19 Q So letters and phone calls, correct?
- 20 A Those are the two main areas of focus.
- 21 Q We identified earlier that there were
- 22 different percentages that were applied to different
- 23 students contained within Plaintiff's Exhibit eight,
- 24 correct?
- 25 A Yes.

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 137 1 John Burns 2 Q Okay. 3 Did the percentages that were applied to those students bear any relationship to the 4 actual cost of collecting from those students? 5 No, it didn't cover the cost of collecting 6 Α 7 from those students. percentages. Did the amount of costs that Collecto was 8 0 attempting to collect from these students for 9 collection costs bear any relationship to the actual 10 cost of collection that either you or New York Tech 11 12 incurred? 13 MR. ELLIOT: Objection. Could you define what the actual costs of 14 Α 15 collection is? What I am referring to by that phrase is 16 the actual out of pocket money that it costs either 17 18 you or New York Tech to collect that debt so using that definition? 19 20 MR. ELLIOT: Objection to form. If you 21 can make sense of it, you can answer.

Q Using that definition that you just asked

23 me for, using the definition, sir, that you just

24 asked me for that I relayed to you, do you know

25 whether the amount of money that you attempted to

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 138

- 1 John Burns
- 2 collect from the students contained within
- 3 Plaintiff's Exhibit eight for collection costs bears
- 4 any relationship to the actual cost of collection of
- 5 Collecto or New York Tech?
- 6 A No.
- 7 MR. ELLIOT: Objection to form. You can
- answer.
- 9 A I would assume that the actual collection
- 10 costs that we incurred to collect those moneys was
- 11 probably higher than the amount of money we
- 12 collected.
- 13 O Let's take a look at Plaintiff's Exhibit
- 14 No. 2 which is the collection letter that you sent
- 15 to Dave Annunziato, do you see that document, sir?
- 16 A I saw it previously when you had it out.
- 17 Q Thank you.
- 18 Is it fair to say that the collection
- 19 cost that Collecto was attempting to collect from
- 20 Dave Annunziato was 1,382.79?
- 21 A That is the amount that the client
- 22 anticipated paying us for a successful collection of
- 23 the account.
- 24 Q And what --
- 25 A So we represent on the letter what the

CHAIT DIGITAL

888-978-4336

888-978-4336

chaitdigital.com

Page 139

- 1 John Burns
- 2 amount is that the client has directed us to charge
- 3 for purposes of covering the cost of the collection.
- 4 Q I understand if your testimony moments ago
- 5 that you would assume that the cost of collecting
- 6 that debt from Dave Annunziato was higher than the
- 7 1,382,79, correct?
- 8 MR. ELLIOT: Objection to form.
- 9 A The problem is you have not identified
- 10 what is included in collection costs. Does it
- 11 include the rents that we pay, does it include the
- 12 utilities we pay, does it include the cost of the
- 13 staff, does it include the cost of the receptionist,
- 14 does it include the marketing department, the
- 15 cleaning people that come in and clean the office
- 16 are all of those costs part of the collection?
- 18 those costs for a collection agency?
- 19 A I think a --
- MR. ELLIOT: Objection.
- 21 A I think the consumer should pay the bill
- 22 if it is a legitimate bill, I think they should pay
- 23 the bill.
- Q When you seek collection costs, when you
- 25 sought collection costs of 1,382.79 from Dave

CHAIT DIGITAL

888-978-4336